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Lancashire lgbt  December 2017

END OF YEAR REPORT Dec 1st 2017-NOV 30TH 2018

Contents

[**Lancashire LGBT- December 17 – NOVEMBER 18** 2](#_Toc534203493)

[**Summary** 2](#_Toc534203494)

[**All activities in detail** 3](#_Toc534203495)

[**Information and Support snapshot With Out Barriers YEAR 3 compared with YEAR 2** 3](#_Toc534203496)

[**Community events: 4**  **Attendance 216** 4](#_Toc534203497)

[**Groups: 278 ATTENDANCES, by 109 BENEFICIARIES** 4](#_Toc534203498)

[**Practitioner Forum: 4 meetings. 10 direct beneficiaries** 4](#_Toc534203499)

[**Befriending: 4 PEOPLE BEFRIENDED. 4 DIRECT BENEFICIARIES** 4](#_Toc534203500)

[**Community Consultations: 1: with 75 people** 5](#_Toc534203501)

[**Trans support: 213 beneficiaries** 5](#_Toc534203502)

[**Quality Mark – Achieved 7, WORKING TOWARDS 5** 6](#_Toc534203503)

[**Training sessions – Total 17 SESSIONS; number of people trained: 341** 6](#_Toc534203504)

[**Social Media** 7](#_Toc534203505)

[**WEbsites** 8](#_Toc534203506)

[**Income 17/18** 9](#_Toc534203507)

[**Comparison with 16/17** 10](#_Toc534203508)

[**APPENDIX: DIVERSITY MONITORING** 11](#_Toc534203509)

[**Diversity statistics With Out Barriers: INDIVIDUALS (including indirect beneficiaries):** 11](#_Toc534203510)

# **Lancashire LGBT- December 17 – NOVEMBER 18**

## **Summary**

This is a report on all Lancashire LGBT activities within the timeframe of the With Out Barriers (WOB) Project: December 1st 2017 – November 30th 2018

Any activity delivered for WOB is indicated as such in this report.

**Statistics at-a-glance**

* Information and Support direct beneficiaries: **424** (WOB)
* Community events: 4 (**216** beneficiaries) (WOB)
* Group attendees: 278 attendances, by **109** beneficiaries (WOB) - of which 79 were new group members
* Practitioner Forum direct beneficiaries: **10** (WOB)
* Befriending:**4** direct beneficiaries (WOB)
* Community Consultation: **75** beneficiaries (WOB)
* Trans support: **213** beneficiaries
* Training beneficiaries: (not all for WOB) **341**

Total number of direct beneficiaries: 1,392

NB: There was only 1 community consultation this year, compared to 4 last year, which reduced significantly the total number of beneficiaries this year compared to last year.

**Quality Mark (WOB activity):**

* ‘ACHIEVED’ STATUS: 7; ‘WORKING TOWARDS’ STATUS: 5

**All income: £178,510**

**Income from services (Training + Quality Mark): £5,870**

# **All activities in detail**

## **Information and Support snapshot With Out Barriers YEAR 3 compared with YEAR 2**

**WOB ACTIVITY**

|  |  |  |  |
| --- | --- | --- | --- |
| **Total number of people /orgs supported directly**  **WOB 2017-18**  **424 (586 including indirect beneficiaries)** | **Yr 3** | **Yr 2** | **Total number of people /orgs supported directly**  **WOB 2016-17**  **329 (461 including indirect beneficiaries)** |
| Enquiries by individuals | 237 | 174 | Enquiries by individuals |
| Public Sector enquiries | 124 | 90 | Public Sector enquiries |
| Voluntary Sector enquiries | 45 | 32 | Voluntary Sector enquiries |
| Private Sector enquiries | 18 | 33 | Private Sector enquiries |
| **Top four topics**  **(some enquiries may be more than one topic)** |  |  | **Top four topics**  **(some enquiries may be more than one topic)** |
| LGBT Local Info | 144 | 163 | LGBT Local Info |
| Trans | 140 | 125 | Trans |
| Isolation / Loneliness | 91 | 67 | Isolation / Loneliness |
| Young People | 76 | 65 | Young People |
| **Top four (known) geographical areas** |  |  | **Top four (known) geographical areas** |
| Preston | 57 | 37 | Preston |
| Blackpool | 42 | 35 | Outside Lancashire |
| Blackburn with Darwen | 38 | 33 | Lancaster |
| Outside Lancashire | 35 | 27 | Blackpool |
| **Bottom four (known) geographical areas** |  |  | **Bottom four (known) geographical areas** |
| Ribble Valley | 6 | 4 | Rossendale |
| Rossendale | 10 | 7 | Pendle |
| Hyndburn | 11 | 7 | Ribble Valley |
| Pendle | 13 | 8 | West Lancashire |

There has been a further significant increase in information and support enquiries this year.

The top four topics have not changed. The top four geographic areas (when given) have changed, with larger numbers from Blackpool and from Blackburn with Darwen.

## **Community events: 4 Attendance 216**

**WOB ACTIVITY**

This year LGBT History Month events in Lancashire included the LGBT Youth Fest in Blackpool, a film screening and a talk in Lancaster, and a talk in Blackpool.

There was a total attendance of 216 at these 4 events.

## **Groups: 278 ATTENDANCES, by 109 BENEFICIARIES**

**WOB ACTIVITY**

79 new people attended regular groups directly supported or run by us.

Our walking group continued to grow, with a total of 33 new attendees this year.

Arms Out group for parents of children and young people began meeting again this year.

Following a consultation on barriers to accessing sport and physical activities with Active Lancashire, we began a monthly LGBT only swimming group which has regular attendees.

Altogether, the groups saw a total of 278 attendances, including members still attending the walking group from previous years.

* Go Out walking group 9 monthly walks, average attendance 17
* Swimming group: 9 sessions, average attendance 7
* Arms Out trans family support group: 10 sessions, average attendance 6

## **Practitioner Forum: 4 meetings. 10 direct beneficiaries**

**WOB ACTIVITY**

The Practitioner Forum, for people who run groups across the county, met 4 times this year. A total of 10 different representatives from 8 community groups and organisations attended.

## **Befriending: 4 PEOPLE BEFRIENDED. 4 DIRECT BENEFICIARIES**

**WOB ACTIVITY**

As part of the Trans Support Service, the Befriending Service aims to provide low-level peer support to vulnerable trans people and/or their family members via telephone and e-mail.

Unfortunately, we experienced a delay in formally launching the wider Trans Befriending Service due to administrative delays with DBS checks. However beneficiaries this year included parents of trans children and young people, a vulnerable community member and a trans woman in a local prison (‘penpal’ service).

## **Community Consultations: 1: with 75 people**

**WOB ACTIVITY**

There was 1 community consultation, with a total of 89 responses including 75 from LGB&T people.

* LGB&T Football Supporters

## **Trans support: 213 beneficiaries**

**WOB ACTIVITY**

The number of information and support enquiries involving trans beneficiaries (whether direct or indirect) was 146.

We had our annual trans residential weekend and also hosted 1 workshop with Leeds NHS Gender Identity Clinic and 2 voice workshops. These were attended by a total of 67 trans people and family members:

* Trans residential event at Borwick Hall: 25 attendees including 3 volunteers
* Leeds Gender Identity Clinic workshop: 19 attendees
* Voice workshops: 23 attendees

See Trans residential 2018 Impact Report



## **Quality Mark – Achieved 7, WORKING TOWARDS 5**

**WOB ACTIVITY – Health and Wellbeing service providers only**

**Achieved: 7**

* Barnardo’s Include Me2
* Barnardo’s Young Carers project
* Barnardo’s Building Better Opportunities
* Barnardo’s Moving On
* West Lancashire CVS
* Active Lancashire
* Lancashire Care Foundation Trust – CAMHS services

**Working Towards status: 5**

* Lancashire Wellbeing Service
* Pendleside Hospice
* Relate Lancashire
* Community Futures
* Birchwood Centre

**In progress: 11**

* Safenet
* ICANN
* Positive Action in the Community
* Age UK Lancashire
* Hyndburn & Ribble Valley Domestic Violence Services (HARV)
* Young Addaction
* Inspire
* STEP Project
* Lancashire MIND
* Child Action North West
* Cancer Help (Preston)

## **Training sessions – Total 17 SESSIONS; number of people trained: 341**

**WOB ACTIVITY is Health and Wellbeing service providers only**

**SUMMARY**

The charts below reflect the Training we delivered

**Increase of 47% in training to Health and Social Care sector compared to 16/17 which is largely due to the extra sessions booked by Lancashire County Council Adult and Children’s services for the CPD accredited trans awareness sessions.**

**TRAINING BY TOPIC**

**Increase of 187% in CPD sessions, accounting for 69% compared to 24% previous year.**

## **Social Media**

**Weekly total reach: 2,219**

**Engagement (‘Likes’, comments or shares): 178**

We continue to post information about our individual activities each week as well as promote specific events such as LGBT History Month, Trans residential and workshops as well as our online surveys through Facebook. The Facebook promotions extended our reach significantly.

## **WEbsites**

**Lancashire LGBT – 102 visitors per week**

Website engagement – 75% are new visitors

Demographics:

* 33.5% are aged 25-34
* 27.5% are aged 18-24
* 15.5% are aged 35-44
* 5.5% are aged 55-64
* 5.5% are aged 65+

69% reach us through an ‘organic search’ ie. They reached us by putting some terms in a search engine, rather than a referral from another source.

The main search term used to get to our site is ‘LGBT Lancashire’

We have no comparison from last year as we only linked up our website to google analytics at the beginning of this year.

**Hidden Histories - only 3 visitors per month**

All from the United States

# **Income 17/18**

Increase of 98% of all income compared to 16/17

Increase of 116% of training income

## **Comparison with 16/17**

# **APPENDIX: DIVERSITY MONITORING**

## **Diversity statistics With Out Barriers: INDIVIDUALS (including indirect beneficiaries):**

|  |  |  |
| --- | --- | --- |
| **DIVERSITY MONITORING** | All Activities | Information and Support only |
| **Gender** |  |  |
| Male | 46% | 47% |
| Female | 46% | 48% |
| Non-binary | 5% | 1% |
| Gender not known | 3% | 4% |
| **Gender Difference** |  |  |
| Gender same as when born | 54% | 56% |
| Gender different to when born | 43% | 41% |
| Gender difference not known | 3% | 3% |
| **Sexual Orientation** |  |  |
| Gay male | 16% | 16% |
| Lesbian | 9% | 6.5% |
| Bisexual | 10% | 4.5% |
| Pansexual | 2% | 0% |
| Heterosexual | 13% | 12% |
| Other | 4% | 2% |
| Sexual orientation not known | 46% | 59% |
| **Faith** |  |  |
| Christian | 9% | 0.9% |
| Muslim | 1% | 1.8% |
| Sikh | 0.5% | 0.6% |
| Buddhist | 1% | 0.3% |
| Hindu | 0% | 0 |
| Jewish | 0% | 0 |
| No faith | 21% | 0.3% |
| Other Faith | 2% | 0 |
| Faith not known | 65% | 96.2% |
| **Ethnicity** |  |  |
| British Asian | 2% | 4.5% |
| British Chinese | 0% | 0 |
| White British | 43% | 16.5% |
| White Irish | 1% | 0 |
| Other White | 1% | 0 |
| Mixed Ethnicity | 0.5% | 0 |
| Other Ethnicity | 0.5% | 0.5% |
| Ethnicity not known | 51% | 78.5% |
| **Age** |  |  |
| <19 | 22% | 26% |
| 20+ | 8% | 4% |
| 25+ | 9% | 5% |
| 35+ | 10% | 6% |
| 45+ | 8% | 3% |
| 55+ | 9% | 7% |
| 65+ | 3% | 3% |
| 75+ | 0.5% | 0 |
| Age not known | 30% | 46% |
| **Disability** |  |  |
| Physical disability | 8% | 5% |
| Learning disability | 5% | 3.5% |
| No disability | 26% | 1.5% |
| Disability status not known | 62% | 90% |

These statistics are based on 527 identified individual beneficiaries, including indirect beneficiaries, but excluding organisations. The activities where we have been able to collect diversity information are:

* Information & Support helpline
* Consultations
* Trans Residential
* Bookings for workshops

The known sexual orientation, ethnicity, disability and faith figures are fairly low for Information & Support, as many email enquiries rarely mention the latter three; and sexual orientation is often unclear – for example, an enquiry from a woman about a “women’s group” could be from a lesbian, from a bisexual woman, or possibly from a heterosexual trans woman.

Percentages may be rounded up or down, so may not total 100%.