



END OF YEAR REPORT  
DEC 1ST 2016-NOV 30TH 2017

Lewis Turner

LANCASHIRE LGBT December 2016

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# LANCASHIRE LGBT- DECEMBER 16 – NOVEMBER 17

## SUMMARY

This is a report on all Lancashire LGBT activities within the timeframe of the With Out Barriers (WOB) Project: December 1<sup>st</sup> 2016 – November 30<sup>th</sup> 2017

Any activity delivered for WOB is indicated as such in this report.

### Statistics at-a-glance

- Information and Support direct beneficiaries: 329 (WOB)
- Community events: 8 (545 beneficiaries) (WOB)
- Group attendees: 152 individual beneficiaries (WOB) - of which 109 were new group members
- Practitioner Forum direct beneficiaries: 24 (WOB)
- Befriending: 27 direct beneficiaries (WOB)
- Community Consultation: 712 beneficiaries (WOB)
- Trans support: 172 beneficiaries
- Training beneficiaries: (not all for WOB) 448

**Total number of individual direct beneficiaries: 2,391**

### Engagement activities with organisations:

- Education sector organisations: 20
- Health sector organisations: 19
- Local Authorities: 5
- Voluntary sector organisations: 21
- Community Safety organisations and partnerships: 7

Total organisations engaged with: 72

Quality Mark achieved (WOB activity): 5

**All income: £181,323**

**Income from services (Training + Quality Mark): £2,960**

## ALL ACTIVITIES IN DETAIL

### INFORMATION AND SUPPORT SNAPSHOT WITH OUT BARRIERS YEAR 2 COMPARED WITH YEAR 1

#### WOB ACTIVITY

Total number of people supported directly WOB 2016-17 329 (461 including all beneficiaries)	Yr 2	Yr 1	Total number of people supported directly WOB 2015-16 309
Individual enquiries	174	161	Individual enquiries
Public Sector enquiries	90	83	Public Sector enquiries
Voluntary Sector enquiries	32	48	Voluntary Sector enquiries
Private Sector enquiries	33	17	Private Sector enquiries
<b>Top four topics (some enquiries may be more than one topic)</b>			<b>Top four topics (some enquiries may be more than one topic)</b>
LGBT Local Info	163	133	LGBT Local Info
Trans	125	110	Trans
Isolation / Loneliness	67	60	Young People
Young People	65	53	Isolation / Loneliness
<b>Top four (known) geographical areas</b>			<b>Top four (known) geographical areas</b>
Preston	37	39	Preston
Outside Lancashire	35	33	Outside Lancashire
Lancaster	33	27	Blackpool
Blackpool	27	24	Blackburn with Darwen
<b>Bottom four (known) geographical areas</b>			<b>Bottom four (known) geographical areas</b>
Rosendale	4	1	Rosendale
Pendle	7	5	Burnley
Ribble Valley	7	5	Hyndburn
West Lancashire	8	5	Ribble Valley

There has been an increase in information and support enquiries this year, with an increase in enquiries from Private Sector organisations. This is because some organisations which have a public function have been classified as private but this has now been clarified.

The top four topics have not changed, but enquiries about local information have more than doubled, as have enquiries regarding trans/gender identity issues. The top four geographic areas (when given) have changed, with Lancaster now ranking 3<sup>rd</sup> and Blackpool 4<sup>th</sup>.

Email is the most popular method of contacting us (n=122) followed by telephone (n=116). Community members are more likely to communicate with us by email and organisations, by telephone.

## **COMMUNITY EVENTS: 8 ATTENDANCE 545**

### **WOB ACTIVITY**

This year we took a leading role in the planning of LGBT History Month events in Lancashire. The programme included the LGBT Youth Fest in Blackpool, 4 performances of the “Burnley Plays” (which were all sold out), a film screening in Lancaster, and OUTing the Past events in Preston and Lancaster.

There was a total attendance of 545 at these 8 events which far surpassed attendance numbers at LGBT History Month events in Lancashire in recent years.

As a by-product, there were further sold-out performances of the Burnley Plays in Manchester and Liverpool, which attracted a further 240 attendees.

Lancashire LGBT will continue to take the lead in organising LGBT History Month events in 2018.

## **GROUPS: 730 ATTENDANCES**

### **WOB ACTIVITY**

109 new people attended regular groups directly supported or run by us.

Our walking group has seen consistent growth, with a total of 43 new attendees this year, out of a total of 146 attendances on the walk and an average attendance of 13 people per walk over the year.

The young people’s LGBT and trans groups and the family group delivered in partnership with UR Potential saw a total of 57 new faces, out of a total of 96 people attending the groups this year. 18 young people attended a group at Fulwood Academy which we supported as a one-off.

Altogether, the groups saw a total of 730 attendances, including members still attending from the previous year,

- Go Out walking group 1/month (Jan-Nov)
- UR Potential groups: LGBT, Trans 2 of each/month and Family group 1/month- Total 5/month. (Our support for these groups has now ended.)

## **PRACTITIONER FORUM: 3 MEETINGS. 24 DIRECT BENEFICIARIES**

### **WOB ACTIVITY**

The Practitioner Forum, for people who run groups across the county, met 3 times this year. A total of 17 different representatives from 10 community groups and organisations attended, representing 295 group members.

We also organised Mental Health First Aid training for members, which was delivered by Mental Health First Aid North West and attended by an 11 people.

## **BEFRIENDING: 15 PEOPLE BEFRIENDED. 27 DIRECT BENEFICIARIES**

### **WOB ACTIVITY**

As part of the Trans Support Service, the Befriending Service aims to provide regular, low-level peer support to vulnerable trans people and/or their family members via telephone and e-mail. To date, 5 Volunteer Befrienders have been recruited, including a Befriender specifically for the parents of young trans people. The Volunteer Befrienders undertook specialist Befriending training (delivered by Lancashire Adult Learning) in August 2017, in addition to a range of induction focused e-learning courses.

There has been an unexpected demand for befriending services for the parents of trans young people – 12 families in 2017. We have been able to provide these families with befriending support thanks to our specialist Family Befriender. We have also been able to offer to befriending support to a trans woman in prison via letter through a 'Penpal' system.

Unfortunately, we have experienced a delay in formally launching the wider Trans Befriending Service due to administrative delays with DBS checks. The formal launch of the Befriending Service will take place in early 2018.

To date, the Befriending Service has offered support to 13 family members and 2 trans adults resulting in 27 direct beneficiaries of the service.

## **COMMUNITY CONSULTATIONS: 4 WITH 712 PEOPLE**

### **WOB ACTIVITY**

There were 4 community consultations with a total of 712 responses.

- Defining the Future of Lancashire LGBT
- LGBT Sport & Physical Activity with Lancashire Sport Partnership
- 50+ LGBT Wellbeing in Lancashire with Age UK Lancashire
- Trans Confidence in Policing

## **TRANS SUPPORT: 172 BENEFICIARIES**

### **WOB ACTIVITY**

The number of information and support enquiries involving trans beneficiaries (whether direct or indirect) was 73.

We had our annual trans residential weekend and also hosted 2 workshops with NHS Gender Identity Clinics, which were attended by 78 trans people and family members.

- Trans residential event at Borwick Hall: 21 attendees including 3 volunteers
- Leeds Gender Identity Clinic workshop: 32 attendees
- Tavistock Gender Identity Development Service (for Children and Young People) workshop: 46 attendees, of whom 18 were professionals and 28 were trans people/family members

See Trans residential 2017 Impact Report



Borwick Hall Impact  
Report 2017 FINAL.p

## QUALITY MARK – 5 ACHIEVED

### WOB ACTIVITY – Health and Wellbeing service providers only

#### Achieved: 5

- Lancashire Care Foundation Trust Corporate HR
- Renaissance at Drugline Lancashire Ltd
- Barnardos Bay 6 projects
- Liberty Centre, Ormskirk
- Carers Link Lancashire

#### Working Towards status: 1

- Brook Blackburn / Burnley

#### In progress: 14

- Safenet
- ICANN
- Community Futures
- West Lancs CVS
- Positive Action in the Community
- Barnardos Include Me2
- Age UK Lancashire
- Hyndburn & Ribble Valley CVS
- Relate Lancashire
- Lancashire Wellbeing Service
- Richmond Fellowship
- Age Concern Central Lancashire
- Birchwood Centre
- CAMHS (Fylde & Wyre)

#### Other enquiries: 8

- Commissioning Support Unit
- Domiciliary care service in Nelson
- 4 other Barnardos projects
- NCompass (audit tool received, but they do not wish to apply for assessment)
- Healthwatch Lancashire (audit tool received, “on hold” till April 2018 pending outcome of tendering process)



**TRAINING SESSIONS – TOTAL 21 SESSIONS; NUMBER OF PEOPLE TRAINED: 448**

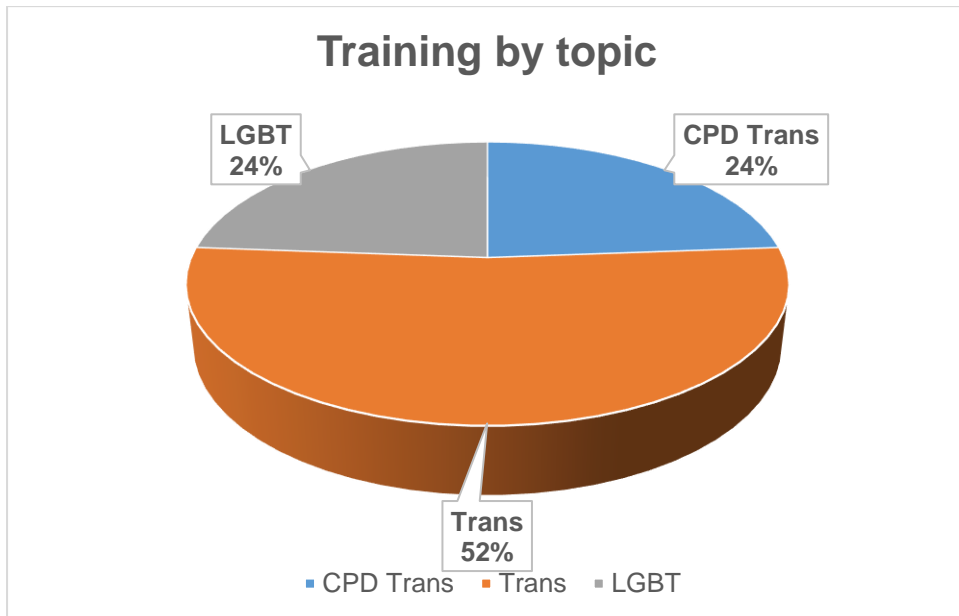
**WOB ACTIVITY is Health and Wellbeing service providers only**

**SUMMARY**

The charts below reflect the Training we delivered



**TRAINING BY TOPIC**



**CPD accredited training: Trans: Total 5 sessions.**

**Non-CPD Trans: 11 sessions**

**LGBT: 5 sessions**

**Total number of people trained: 448**

**CPD Trans awareness Total number trained: 104**

- Lancashire County Council (LCC) Adult Services: 3 sessions (regular annual contract)
- Probation Service: 1 session
- Trans half day training: 1 session

**Trans awareness: Total 11 sessions.**

**Total number of people trained: 303**

- Police student officers: 4 sessions
- College: 1 session
- Domestic Abuse service: 1 session
- Blackpool Health and Social Care Services: 2 sessions
- Primary schools: 2 sessions
- School nurses: 2 sessions

**LGBT awareness: Total 5 sessions**

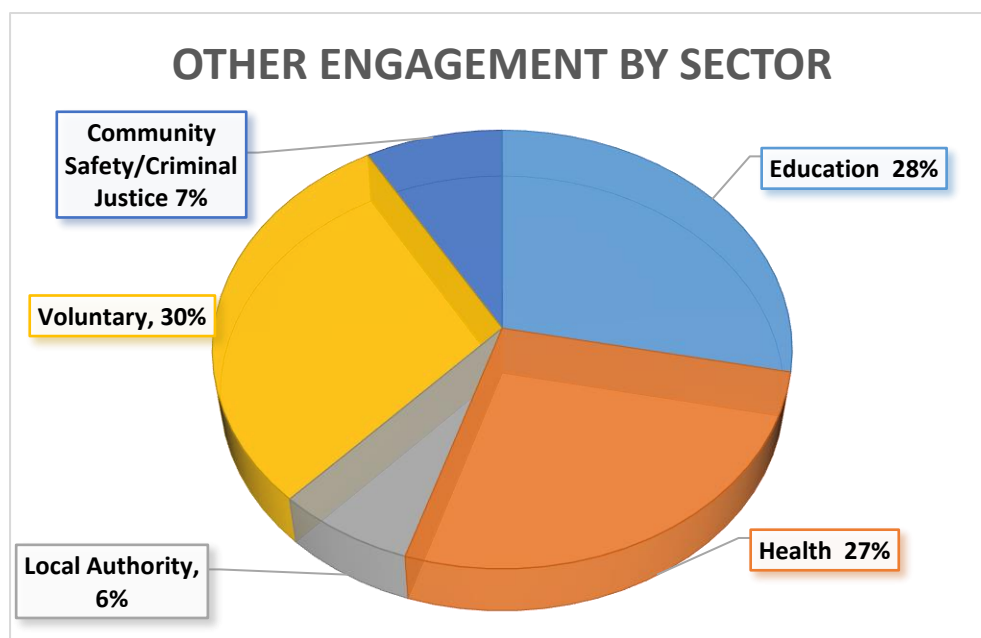
**Total number of people trained: 41**

- Domestic Abuse service: 1 session
- Advocacy service: 1 session
- Blackpool Health and Social Care services: 1 session
- Myerscough College: 2 sessions

## OTHER ENGAGEMENT

### SUMMARY

This section details engagement work other than training – usually in an advisory capacity or as members of forums.



### EDUCATION SECTOR ENGAGEMENT: 20

This work included training sessions (see Training); presence at RESPECT week and Freshers' Fairs; Meeting with E&D leads; support regarding LGBT inclusion and setting up/maintaining a LGBT Group in school

- Schools Trans engagement 10
- Schools LGBT engagement 1
- Further/Higher Education 7
- Children's Home 2

### HEALTH SECTOR ENGAGEMENT: 19

Our engagement with the health sector has taken up around 6.25 days per month of our time and has been useful for networking and understanding the local and regional health strategies as well as keeping Lancashire LGBT on people's 'radar'. This work has included the following:

Ongoing meetings:

- Mental Health Crisis Care Concordat
- Suicide Prevention Oversight group
- Blackpool CCG - Patient & Public Involvement Forum

- Fylde & Wyre CCG - Patient & Public Engagement Forum
- Fylde & Wyre CCG - Transforming CYP Emotional Health & Wellbeing Board
- Lancashire Teaching Hospitals - Patient Experience Improvement Group
- Blackpool Teaching Hospitals - Equality, Diversity & Inclusion Forum

#### NHS Equality Delivery System gradings:

- Lancashire Care Foundation Trust
- University Hospitals of Morecambe Bay EDS
- Fylde & Wyre CCG - EDS Grading
- Blackpool CCG - EDS Grading
- Blackpool Teaching Hospitals - EDS Grading
- West Lancs CCG - EDS Grading

#### Other

- East Lancashire Child and Adolescent Services (ELCAS) informal session re trans children and young people
- Midlands & Lancashire Commissioning Support Unit Support with EDS Gradings, policy review, awareness inputs for staff, support with EIAs, consultations
- West Lancs CCG - Comms & Engagement Teams Support with LGBT inclusion in service redesign, policy review, policy consultation, input for staff
- Lancashire Care Foundation Trust Public Health – co-writing a journal article for the Journal of Public Health about the findings from LGB respondents to the School Health Needs Assessment
- Leeds Gender Identity Service – we have been engaged in negotiations regarding hosting a satellite clinic for them as well as supporting their forthcoming Gender Outreach Worker. We also worked with them delivering a workshop in Preston about their service which was attended by trans community members as well as professionals
- Tavistock and Portman Gender Identity Development Service for CYP We worked with them delivering a workshop in Preston about their service, which was attended by families with trans children as well as professionals from schools, school nurses and CAMHS

### LOCAL AUTHORITY ENGAGEMENT: 5

- Lancashire County Council – part of the team for the production of their Working Age population Joint Strategic Needs Assessment
- LGBT History Month: LCC Cultural Services (Museums & Libraries)

LCC Fostering and Adoption Team – support regarding targeting LGBT people for their services

## **VOLUNTARY SECTOR ENGAGEMENT: 21**

The statistics from the Information and Support service this year show that Voluntary Sector organisations are less likely to contact us for information and support than the Public Sector. This may be that they feel confident that they can support LGB&T people without our help.

Other engagement has included the following:.

- Ongoing memberships:

Families Health and Well Being Consortium

Pennine Leadership Group

National LGBT Consortium – we are part of the Trans Organisations Network (because we have a trans project)

- Joint research:

Age UK – research on 50+ LGBT people in Lancashire

Lancashire Sports Partnership – barriers for LGBT people participating in sport and physical activities

- Partnership working for LGBT History Month:

UR Potential

Ludus Dance

Burnley Youth Theatre

- Presence at community events:

Birchwood Centre / West Lancs Crisis Centre

Macmillan Cancer Support

- Other engagement:

They Eat Culture - Stakeholder engagement re: LGBT inclusion

South Ribble Partnership - Partnership working re: development of LGBT targeted hate crime campaigns with Runshaw College

Voices For All / Brothers of Charity Learning Disabilities Group – support with hosting LGBT learning disability social events

Your support Your choice - Presence and support with Hate Crime week events, support with setting up LGB&T group in Blackburn

Time to change (campaigning for awareness about mental health)- Partnership working on upcoming Time To Change Champions event

Victims Voice - Support with LGB&T clients and potentially setting up LGB&T group in Skelmersdale

Lancashire BME Network – discussions regarding supporting BME LGBT people in Lancashire

Proud Trust – relationship building

Renaissance – secondment for Community Engagement Worker

Humraaz (domestic abuse charity) – training and relationship building

Trinity Hospice school support volunteers - session regarding LGBT people in schools and the work we do.

## COMMUNITY SAFETY/CRIMINAL JUSTICE SECTOR 7

We continue to engage with organisations involved in community safety/criminal justice work, most notably this year, local prisons.

- Support for prisons re trans and bisexual prisoners

HMP Wymott

HMP Garth

HMP Kirkham

- Lancashire Police

Conducted research re trans confidence in policing

Lewis Chairs the Trans Critical Friend Group

- Other engagement:

Probation Service – CPD trans awareness training and ongoing discussions regarding joint training re managing trans ex-offenders

Membership of pan-Lancashire Hate Crime and Community Cohesion group

Blackburn Youth Zone – LGBT Hate Crime awareness session

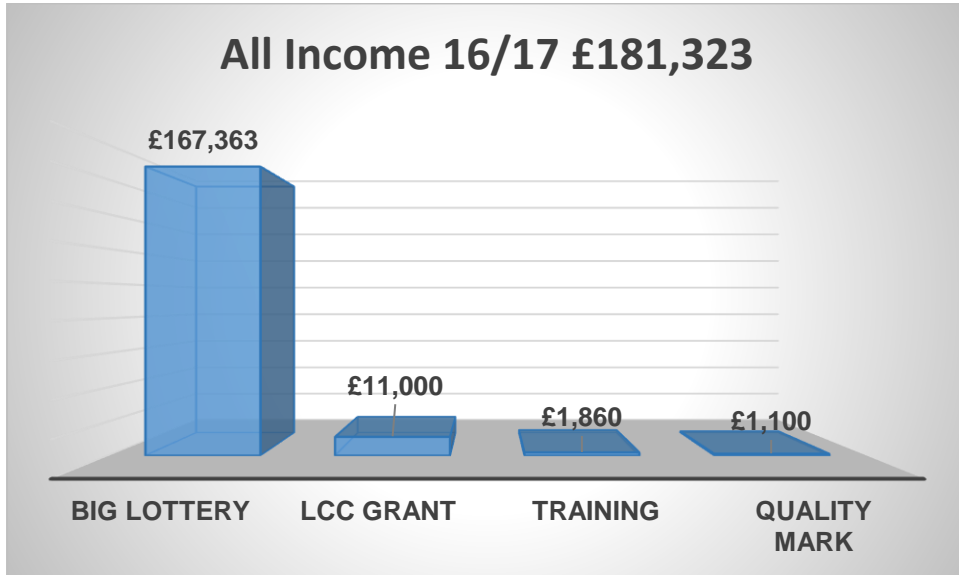
## SOCIAL MEDIA

**Weekly total reach up to 11,731**

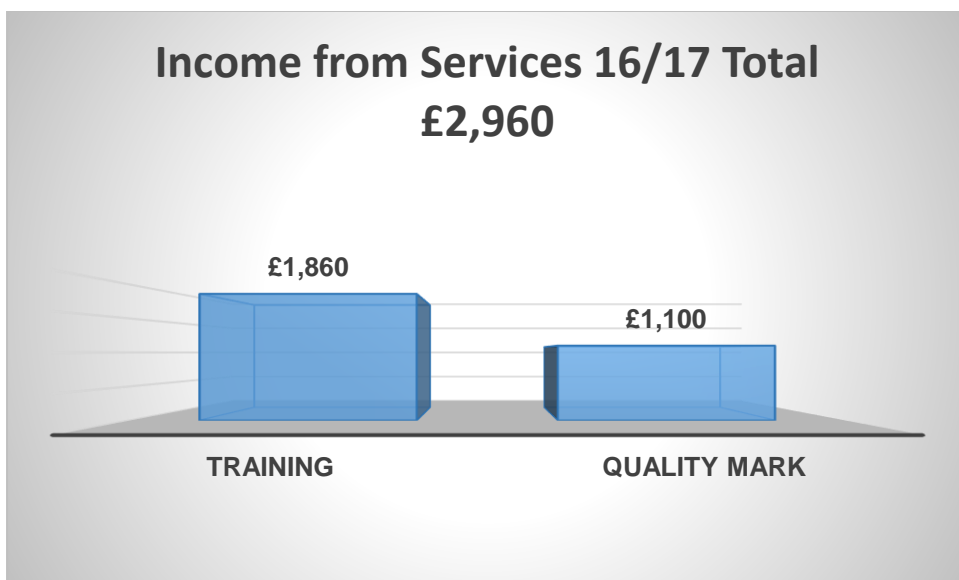
**Total page likes up to 1,690**

We continued to post information about our individual activities each week as well as promoted specific events such as LGBT History Month, Trans residential and workshops as well as our online surveys through Facebook. The Facebook promotions extended our reach significantly

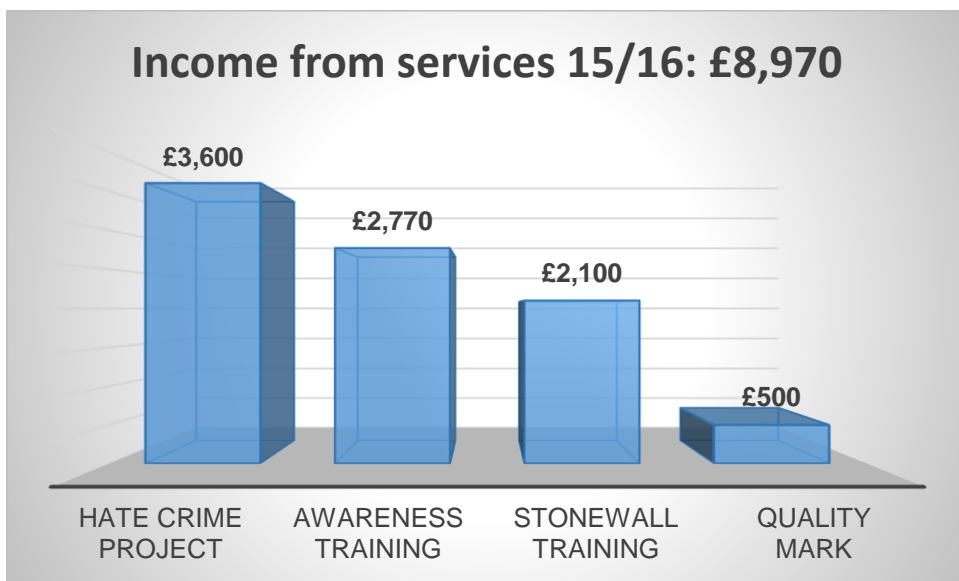
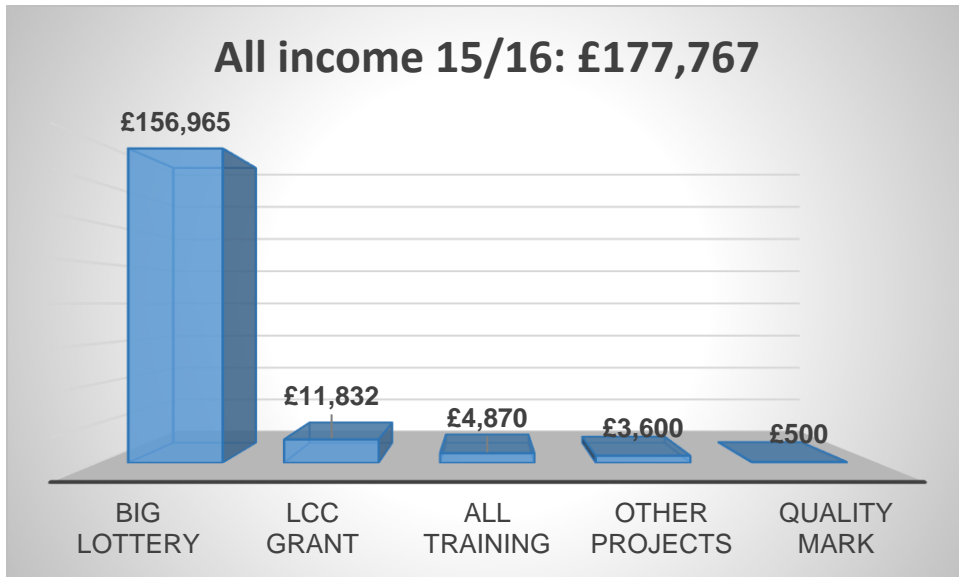
## INCOME 16/17



The LCC Grant is for a project working with Voluntary sector organisations to achieve the Quality Mark, or to gain 'working towards' status.



## COMPARISON WITH 15/16





## APPENDIX: DIVERSITY MONITORING

### DIVERSITY STATISTICS WITH OUT BARRIERS (INCLUDING INDIRECT BENEFICIARIES):

DIVERSITY MONITORING	All Activities	Information and Support only
<b>Gender</b>		
Male	39%	43%
Female	51%	49%
Non-binary	8%	2%
Gender not known	2%	6%
<b>Gender Difference</b>		
Gender same as when born	63%	46%
Gender different to when born	31%	38%
Gender difference not known	6%	15%
<b>Sexual Orientation</b>		
Gay male	23%	14%
Lesbian	21%	6%
Bisexual	13%	4%
Heterosexual	13%	13%
Other	9%	2%
Sexual orientation not known	21%	61%
<b>Faith</b>		
Christian	23%	0.5%
Muslim	0.6%	1.5%
Sikh	0.1%	0
Buddhist	1.5%	0
Hindu	0.2%	0
Jewish	0.3%	0
No faith	36%	0.5%
Other Faith	7%	0
Faith not known	31%	97.5%
<b>Ethnicity</b>		
British Asian	1%	2%
British Chinese	0%	0
White British	72%	23%

White Irish	1.5%	0
Other White	2%	0.5%
Mixed Ethnicity	1%	0
Other Ethnicity	0.5%	0.5%
Ethnicity not known	21%	74%
<b>Age</b>		
<19	13.5%	21%
20+	9.5%	6%
25+	13.5%	8%
35+	12%	2%
45+	19%	7%
55+	12%	4%
65+	5%	2%
75+	0.5%	0
Age not known	14.5%	51%
<b>Disability</b>		
Physical disability	14%	3.5%
Learning disability	7%	6.5%
No disability	52%	3%
Disability status not known	27%	87%

These statistics are based on 1087 identified beneficiaries, including indirect beneficiaries but excluding organisations. The activities where we have been able to collect diversity information are:

- Information & Support helpline
- Consultations
- Trans Residential
- Bookings for events

The known sexual orientation, ethnicity, disability and faith figures are fairly low for Information & Support, as many email enquiries rarely mention the latter three; and sexual orientation is often unclear – for example, an enquiry from a female about a women’s group could be either lesbian or bisexual, or indeed heterosexual (and trans).

Percentages may be rounded up or down, so may not total 100%.